

SPI User Password Reset Tool



MSS Document Revision

Rev	Date	Description of Change	Revised By
1	January 1, 2018	Initial Draft	P.Joshi
2	June 30 2010	Update for new Server	J.Lucas

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1 User Password Reset Tool for SPI Hosting Customers

Mangan Software Solutions has developed a simple user password reset tool to allow customers using RDP on Windows Server 2008 R2 for use with SPI can reset their password. Each user can access this web interface on their own and generate a new password. Passwords are automatically generated by the tool and emailed to the user's email address on file.

1.1 Using the Password Reset Tool

Navigate your web browser to: <https://sinclairspi.mangansoftware.com>

You will be presented with a webpage that prompts for a username and email address.

Login Password Reset Tool	
If you know your account Login and associated email address, please enter the values below and click the "Request New Password" button. If we are able to match your username and email address with what we have on file for your account, we will email you a new password. (All Requests are Logged)	
Login Username:	<input style="width: 100%;" type="text"/> (Example) myloginname
Email Address:	<input style="width: 100%;" type="text"/> (Example) myloginname@sinclairoil.com
<div style="background-color: #000080; color: white; display: inline-block; padding: 5px 15px; border: 1px solid black;">Request New Password</div>	
*If you do not know your Username and the Email Address associated with your account please email softwaresupport@manganinc.com to request more informaiton.	

If you enter a valid username and email address that we have on file for your account, we will generate a new password for the account and email it to you. The email will be from softwaresupport@manganinc.com.

1.1.1 Example Email Response

The response below is an example of the output from the password reset tool.

Sinclair SPI User Password Reset

Inbox x



Mangan Software Support

8:25 AM (3 minutes ago)

to me ▾

jethrow.clampet@manganinc.com,

A password reset request was submitted from SINSPISRV01 for the user [jethrow.clampet].

The new generated password for this account is

:lvBq6+0cLr6

For further information or assistance please contact

Mangan Software Support

softwaresupport@manganinc.com

[1-877-862-9468](tel:1-877-862-9468)

*This message was automatically generated from the user reset tool running on SINSPISRV01